



# **Life & Non – Life Insurance Forum 2019**

**“Framing Ourselves to The New Era”**

**Wednesday 2<sup>nd</sup> October 2019**

**At Ballroom 1, S31 Sukhumvit Hotel**

**\*\*Qualified for CPD requirements**

## OBJECTIVE

*Life Forum and Non-life Forum are major annual events of the Society of Actuaries of Thailand (SOAT). They are organized to be a venue, basically, for actuaries and actuarial-related practitioners, to learn and to keep up with market trends, new knowledges, and information that are essential for personal development. Both forums are qualified for CPD requirements. This year, the Life Forum and Non-life Forum are combined into one single day event under the Theme of “**Framing Ourselves to The New Era**” which will be taken place on Wednesday 2<sup>nd</sup>, October 2019.*

## INTRODUCTION

*Nowadays insurance companies are facing more critical and significant changes - Digitalization changes, Regulatory & Economic changes and Customer behavior changes. Every insurance company, has to rapidly adapt themselves to these changes. The common solutions as we know such as data analytic, regulatory reporting, new innovative products and response to new technology, definitely help mitigate evolving risks and slow down those changes. However, actuary always looking for better and better solutions. Thus, this year SOAT aim at build up all actuaries to keep pace with these changes and ready prepare for manage those uncertatinty.*

*Attendance at the Forum is qualified for CPD requirements of Actuaries Institute Australia / IFoA / SOA up to a maximum of 6 CPD hours*

*\*1 CPD hour = 60 minutes*

# LIFE & NON-LIFE INSURANCE FORUM 2019

08.30-09.00	<b>Registration &amp; Refreshment</b>
09.00-09.10	<b>Opening Speech</b> Mr. Pichet Jiamaneetaweessin <i>The Society of Actuaries of Thailand</i>
09.10-09.55	<b>Cyber risk in the future insurance</b> Dr. Komain Pilbulyarajana <i>T-Net Co., Ltd.</i>
09.55-10.40	<b>Health Insurance Management Innovations and Growth Opportunities</b> Mr. Ben Assasanen <i>Ernst &amp; Young</i>
10.40-11.00	<b>Morning Coffee Break</b>
11.00-11.45	<b>InsureTech: Trends for the future</b> Mr. Anand Subbarayan <i>KPMG</i>
11.45-12.45	<b>Lunch</b>
12.45-13.30	<b>Customer centric Approach to achieving Claims Excellence with right enablers like Data Analytics and automated systems</b> Ms. Monami Mukherjee <i>Synpulse Management Consulting Singapore</i>
13.30-14.15	<b>AI and Advanced Analytics: augmented underwriting</b> Ms. Evi Tedjasukmana / Ms. Atika Kriamorn <i>Munich Re</i>
14.15-15.00	<b>How to assess the impacts of IFRS 17</b> Mr. Anthony Atkins <i>Ernst &amp; Young</i>
15.00-15.20	<b>Afternoon Coffee Break</b>
15.20-16.05	<b>Overview of Economic Capital</b> Mr. Le Hong Keok / Ms. Neha Dutt <i>Ernst &amp; Young</i>
16.05-16.50	<b>The Elderly Horizon</b> Mr. David Wright <i>Pacific Life Re</i>
16.50 - 17.00	<b>Closing Remarks</b> Ms. Wilaiporn Suwanmalai <i>The Society of Actuaries of Thailand</i>

# SPEAKER PROFILES

**Dr. Komain Pilbulyarajana**

**T-Net Co., Ltd.**

**Topic:** *Cyber risk in the future insurance*

**Bio:** **Komain** is Founder and Managing Director at T-Net Company Limited Technical Interest: Computer Network, Network Security, Wireless Network Security, Security Standards, National Security, National Security tools and Devices.

He has many years of experience and worked researcher in Computer network and network security, Project Leader and Founder, ThaiCERT under National Electronics and Computer Technology Center (NECTEC). - Network security consultant in government and private sectors, The Committee on Mass Communication Reform, the National Reform Steering Assembly (NRSA), The Sub-Committee on Online Media Reform of the Committee on Mass Communication Reform (Thai's Senate) and advisor for Consultants to National Legislative Assembly (Computer crime laws and Cyber Security laws).

He has been Blue Ribbon Certification from EUROPE FRANCE INVENTEURS in 46's International Exhibition of Inventions GENEVA 2018 and - First prize (Drone Jammer), Research and Development from Software Industry Promotion Agency-Thailand (Public Organization) etc.

**Mr. Ben Assasanen**

**Ernst & Young**

**Topic:** *Health Insurance Management Innovations and Growth Opportunities*

**Bio:** **Ben** is an Associate Partner of EY's Financial Services and Transaction Advisory Services based in Singapore. Ben has extensive experience in health insurance business in Thailand and Asia and he has over 22 years of comprehensive experience offering execution, operational and business developmental expertise for driving multi-million-dollar start-up, growth & turnaround within Insurance Industry including life and non-life.

**Mr. Anand Subbaraya**

**KPMG**

**Topic:** *InsureTech: Trends for the future*

**Bio:** **Anand** is a Fellow of the Institute of Actuaries of Australia with over 9 years of Financial Services experience gained through working in the Australian Life Insurance Industry. Before joining KPMG Thailand, Anand was Senior Marketing Actuary at SCOR Global Life Australia. He has held roles in both Insurance and Reinsurance with experience covering pricing, valuation, product development and marketing. Anand leads the actuarial services team for KPMG Thailand.

# SPEAKER PROFILES

## Ms. Monami Mukherjee

## Synpulse Singapore Pte. Ltd.

**Topic:** *Customer centric Approach to achieving Claims Excellence with right enablers like Data Analytics and automated systems*

**Bio:** **Monami** is Associate Partner and Head of Insurance Practice, SEA, Synpulse Management Consulting Singapore. Alumna of INSEAD Business School, Member of Institute and Faculty of Actuaries (IFoA) and Singapore Actuarial Society (SAS).

Ex. employers: Aviva UK, Zurich Financial Services London, Deloitte Consulting London. Monami heads the Insurance practice of Synpulse Management Consulting and based in Singapore. Actuary, Insurance management consultant and business leader with 15 years of experience in Insurance and Actuarial function, having worked across Industry (5.5 years), Consulting and across continents - UK, US and recently in South East Asia

Monami's experience spans across Claims excellence, Digital Strategy transformation, Analytics, M&A due-diligence, product management, process re-engineering, and traditional actuarial roles claims reserving, ERM and capital modelling.

## Ms. Evi Tedjasukmana & Ms. Atika Kriamorn

## Munich Re

**Topic:** *AI and Advanced Analytics: augmented underwriting*

**Bio:** **Evi** is currently the Head of FinMoRe (Financially Motivated Reinsurance) and Data Analytics for South East Asia. She is involved in the pricing and structuring of unique non-traditional reinsurance solutions across SEA. Most recently, she is involved in driving the data analytics propositions for SEA including Japan and Korea. Prior to this, she was the Head of Pricing (SEA) where she was involved in the product development and pricing of life insurance and living benefits products, gaining significant market knowledge of the South East Asian markets.

She has over 12 years of experience and worked the first 9 years in America in the insurance, consulting and reinsurance industry. She joined Munich Re Singapore in 2015. Evi graduated from Georgia State University in Atlanta and is a Fellow of the Society of Actuaries (FSA) and Fellow of the Singapore Actuarial Society (FSAS).

**Bio:** **Atika** is Senior Marketing Representative at Munich Re Thailand Representative Office. She joined Munich Re in August 2019. She has over 16 years of experience as a regulator with OIC. She had strong background in both life and non-life insurance products supervision. She had managed several projects on fund segregation of insurance business, review and approval of product filings, revising unit-linked and universal life products regulation and implementing electronic system for submission.

# SPEAKER PROFILES

## Mr. Anthony Atkins

Ernst & Young

**Topic:** *How to assess the impacts of IFRS 17*

**Bio:** **Anthony** is a Director of EY's Financial Services and leads the non-life actuarial team in South East Asia. He has been involved heavily with IFRS 17 across the region for the non-life industry.

## Mr. Le Hong Keok & Ms. Neha Dutt

Ernst & Young

**Topic:** *Overview of Economic Capital*

**Bio:** **Le Hong** is a manager at EY's ASEAN Insurance and Actuarial Services team. He has extensive actuarial and risk management expertise spanning valuation, capital, SAA and ALM within the insurance industry.

Prior to EY, he worked for one of the largest life insurers in Asia, where he has experience in the areas of Economic Capital framework development, market risk management and capital optimization.

He is a Fellow of the Institute and Faculty of Actuaries (FIA) and a Chartered Enterprise Risk Analyst (CERA). Le Hong has a Bachelor in Actuarial Science from the London School of Economics and Masters in Applied Actuarial Science from University of Kent.

**Bio:** **Neha** is a Director in EY's ASEAN Insurance and Actuarial Services team. She has extensive experience in M&A transactions and business planning projects in Asia.

She has over 13 years of experience working in the life insurance industry. Her prior experience comprises 8 years of actuarial consulting work at Milliman and erstwhile Willis Towers Watson. Prior to joining EY, she was leading the MCEV and Risk Based Capital team at HSBC Insurance Singapore.

She is a Fellow of the Institute and Faculty of Actuaries (FIA). She has a Bachelor in Mathematics from the University of Delhi and Masters in Actuarial Management from Cass Business School in London.

## Mr. David Wright

Pacific Life Re

**Topic:** *The Elderly Horizon*

**Bio:** **David Wright**, Director, Business Development, Thailand David's key responsibilities lie in the overall delivery of reinsurance services and the promotion of UnderwriteMe to Pacific Life Re's clients in Thailand. In addition, he supports the company's business growth through the development of new product ideas designed for the Asia market. David brings with him more than 25 years of experience in the life insurance industry, with roles spanning across product and business development, claims, underwriting, and operations management in Australia and Singapore.

# LIFE & NON-LIFE INSURANCE FORUM 2019

<b>Theme</b>	<b>“Framing Ourselves to The New Era”</b>
<b>Target Audience</b>	<ul style="list-style-type: none"><li>• C-Suites of life &amp; non-life insurance companies, reinsurers and regulators</li><li>• Professional in the life &amp; non-life insurance industry: Actuaries, Investment Managers, Risk Analysts, Underwriters, Claim Officers, Auditors, Consultants, Academics and Interested People</li></ul>
<b>Date &amp; Time</b>	Wednesday 2 <sup>nd</sup> October 2019, 08:30 - 17:00 hrs.
<b>Location</b>	Ballroom 1, 5 <sup>th</sup> Floor, S31 Sukhumvit Hotel 545 Sukhumvit31, Klongoey - Nua, Wattana, Bangkok 10110, Thailand <a href="http://www.s31hotel.com">http://www.s31hotel.com</a>
<b>Language</b>	English
<b>Remarks</b>	<ul style="list-style-type: none"><li>• No taxes of seminar fees are required to be added.</li><li>• All bank charges are to be paid by the sender.</li><li>• Complete registrations will be confirmed by email.</li><li>• Registration fee includes handout materials, refreshment breaks and lunch.</li><li>• No refunds will be made for cancellations.</li><li>• Seminar receipts will be provided at reception desk on 2<sup>nd</sup> October 2019 upon request.</li></ul>
<b>Accommodation Arrangement</b>	For reservations, enjoy a special rate by booking directly <ul style="list-style-type: none"><li>• S31 Sukhumvit Hotel (Seminar Hotel)</li><li>• S Box Sukhumvit Hotel (Budget Hotel)</li></ul> with Khun Phanuphong (Ben) Email: <a href="mailto:phanuphong_d@s31hotel.com">phanuphong_d@s31hotel.com</a> Tel: (668) 9780 4040

# LIFE & NON-LIFE INSURANCE FORUM 2019

Wednesday, 2<sup>nd</sup> October 2019 (08.30 - 17.00)

Ballroom 1, S31 Sukhumvit Hotel

## Registration Form

**Registration Online Scan Here!**



**Deadline By** : 27<sup>th</sup> September 2019

**Seminar Fees\***

SOAT Member	THB 3,500
SOAT Non-Member	THB 5,000

\* (VAT included, withholding tax is not deductible.)

**Payment method** : Cash or cheque payment at the SOAT office.  
Credit transfer to “**The Society of Actuaries of Thailand**”  
Or “สมาคมนักคณิตศาสตร์ประกันภัยแห่งประเทศไทย”  
Kasikorn Bank, Current Account No. **018-1-01969-7**  
Swift Code: KASITHBK, Bank Address: Patpong Branch

**Registration** : Please send your pay-in slip or proof of payment to  
**Ms. Orphan Panit, Ms. Thanaporn Nakson**  
The Society of Actuaries of Thailand,  
C/O 348 Soi Ratchadaphisek 9, Ratchadapisek Road (Thapra - Taksin)  
Dao Khanong Sub district, Thonburi Bangkok 10600  
**Email : [orphan.panit@soat.or.th](mailto:orphan.panit@soat.or.th), [thanaporn.nakson@soat.or.th](mailto:thanaporn.nakson@soat.or.th)**  
**Tel : +668 0559-4555**